

Guide to Health Codes

For use while living in China

**** Disclaimer: This information is only for reference and may change at any time. Please check with official sources on latest updates****

The health codes introduced in this document are mainly for usage within Shanghai. If you are going to other places in China, please use the Wechat health app, or the one-time form provided by Chinese mobile carriers.

What is the app for?

Checked by officials when you fly or take a train within China, go to a hospital, bank, museum, hotel, some restaurants, spas.. etc.

What does the app look like? (Any one of these is fine, you don't need all of them)

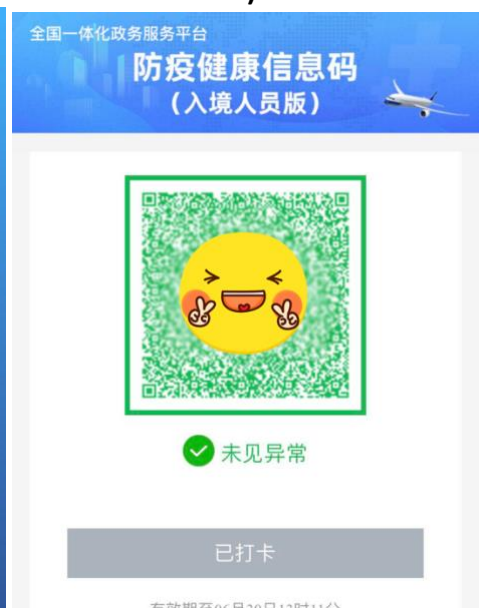


Alipay Health Code



Cloud Health App

Alternative if Alipay doesn't work. Child can also use this if they have their own phone



Wechat App

Allows adding your child to your health code

What do the different colors mean?

- **Red** – You are currently under treatment or in your 14 days of quarantine
- **Yellow** – You have been in close contact or proximity of someone who tested positive and you are suggested to do 14 days of quarantine
- **Green** – You are healthy and have completed 14 days of quarantine

*The code turns from Red to Green automatically on day 15 midnight after quarantine. If it doesn't, your doctor will provide quarantine release papers, you can use that while you get your health code sorted.

What is required to get the app?

- Chinese phone number
- Alipay (verified user with China bank account, or verified user by uploading passport details)
Or Cloud Health App (with Passport Details)
Or Wechat (with Passport Details)
Or One-time form provided by Chinese mobile provider

How do I get this app?

There are 3 places you can get this app

1. In the Alipay App
2. Via a Chinese Mobile Provider QR code online form
3. In the 健康云 Health Cloud App

[1] Within Alipay App



If you can't see "Health Code" in your Alipay front page

-> type in the search bar above "随申码" (Pinyin – Sui Shen Ma), this is Shanghai Specific. You can change the location of the city after going into the app.

- * Your Alipay does need to be ID verified, however it does not need to have a Chinese bank account linked to it.
- * To verify your identification, click "Me" on the bottom right, then click on your name on the top, then "Identity Verification"

[2] Chinese Mobile Provide QR Code Online Form



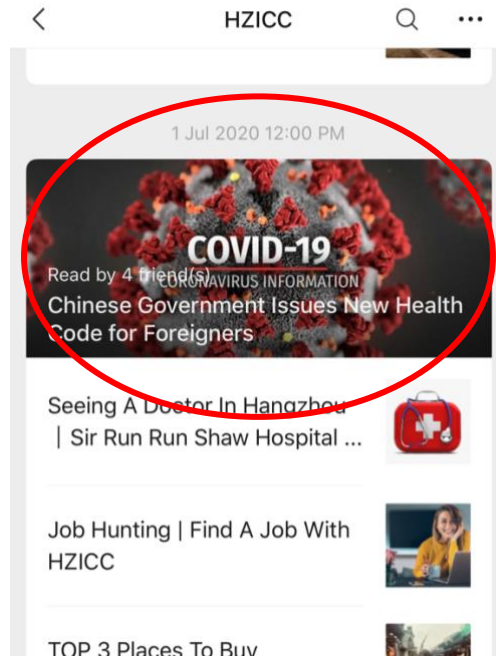
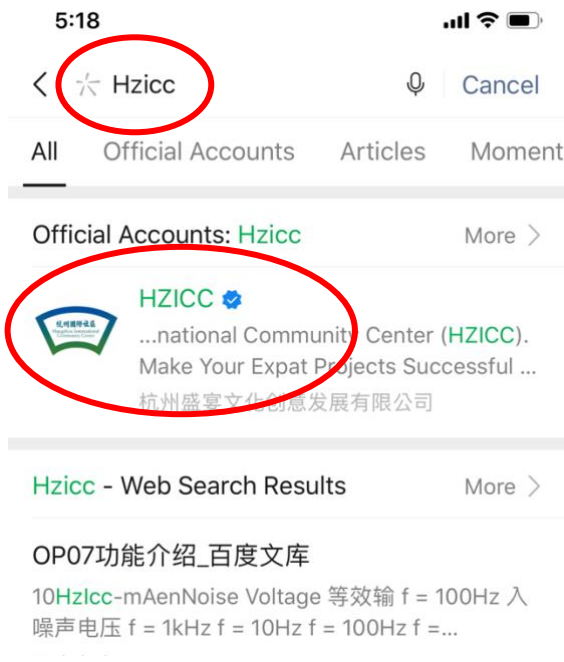
- Step 1: Screen cap this code on the left
- Step 2: Scan it
- Step 3: Fill in the form to get a one-time QR code

[3] Wechat App

USE THIS APP IF YOU WOULD LIKE TO ADD YOUR CHILD TO YOUR HEALTH APP

You can find the step by step article guide written by HZICC on wechat:

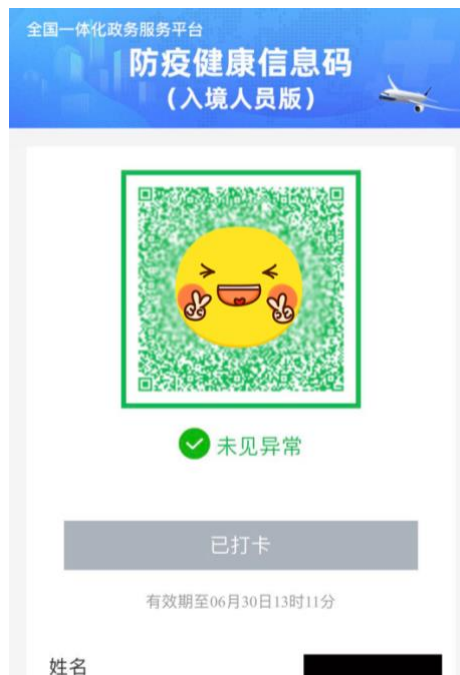
1. In your wechat Search bar, type in HZICC
2. Go into the official account, scroll down to 1 Jul 2020
3. Click on the article titled "Chinese Government Issues New Health Code for Foreigners"



Chinese Government Issues New Health Code for Foreigners

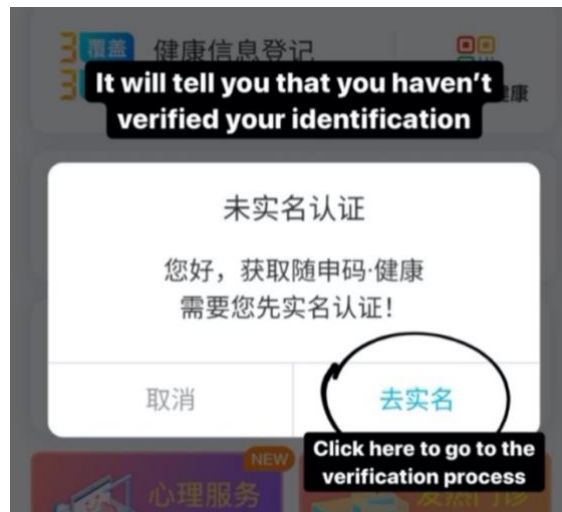
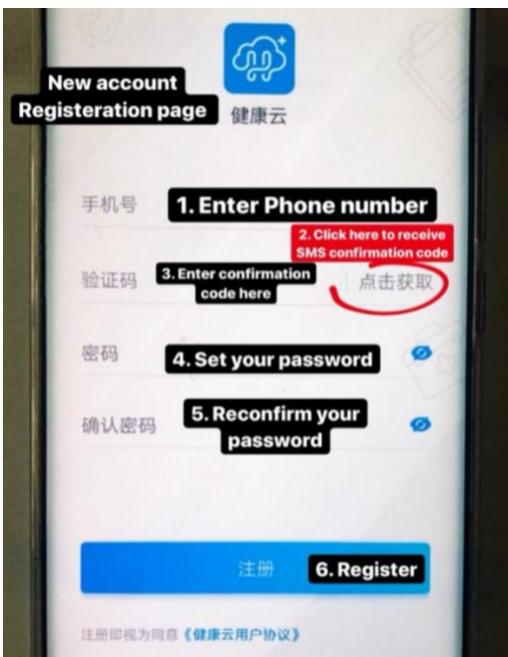
Original Marcu Andreea HZICC 7/1

收录于话题 #News for Expats 5个 >



[4] 健康云 Health Cloud App

In your phone's app store, search for "健康云" (Pinyin: Jian Kang Yun)
If you can't see this app, try changing the location of your app store to China



Foreigner Certification

Nationality >

Passport Number

Family Name **ENTER NAME**

Name **IN ALL CAPS**

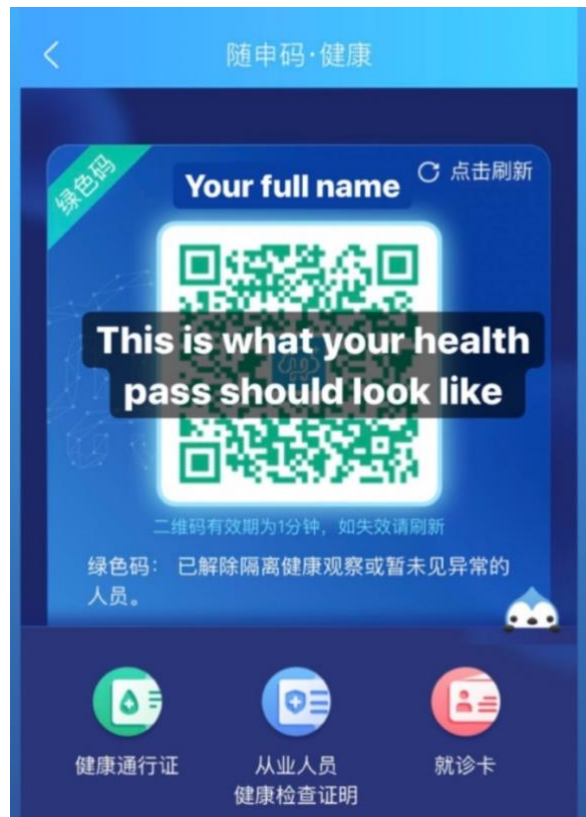
Date Of Birth >

Gender >

Complete this form and generate your health pass again

*Enter your name IN ALL CAPS, exactly as it is shown on your passport

** Country 3-letter code reference here: <https://www.worldatlas.com/aatlas/ctycodes.htm>



Q: How do I register a health code for my child?

You won't be able to do so in Alipay, please use the wechat miniapp or cloud health app. With Wechat, you can add your child's code to yours on your phone. For Cloud Health App, if your child has their own phone number then they can use this one.

For young children not in school yet, they are typically not requested for a health code. If required, a separate paper form will be available at hospitals or museums.

Q: What if my passport number changed? Can I update it in Alipay?

Unfortunately changing your passport number is not supported in Alipay yet, you will need to go to your bank and update it there.

If you are Chinese or from Taiwan/Macau/HK, you can update your ID in Alipay. Go to "Me" on the bottom right > "Customer Center" > 3rd tab "Account" > How can I change the passport (ID)....

Q: What if my Chinese SIM seems to be deactivated since I haven't used it in a while?

You can buy a Chinese SIM at Pudong Airport near luggage claim. Or after you get released from Quarantine, bring your passport to your mobile carrier to reactivate your SIM.

Q: I'm newly employed, and this is my first time in China. I don't have a Chinese phone number, what do I do?

You won't need this health code within China immediately. You can still fill in forms at the airport, and when you finish 14 days of quarantine, the doctor assigned to you will provide you with a release paper indicating that you have completed quarantine. While you get your work permit, bank account, and phone number sorted out, this release paper is just as good as the health code on your phone.

You can also buy a Chinese SIM at Pudong Airport near luggage claim.